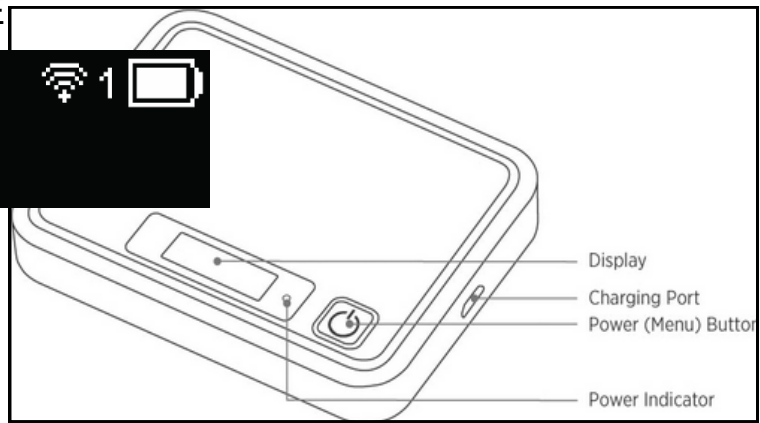


MOBILE HOTSPOT HOW-TO GUIDE



To connect a device to your hotspot:

- 1) Turn on Hotspot: Press and hold Power button on the front of Hotspot for at least 2 seconds. Wait until arrows are lit.
- 2) Use the power button to cycle through menus on LCD screen: WiFi name, password, signal strength
- 3) Turn on your Wi-Fi-enabled device. Note: Your Wi-Fi name and password are on the Hotspot LCD screen. Device may go into "sleep mode" Hit power button again to view screen.
- 4) Open the Wi-Fi application or controls on the computer or Wi-Fi device that you want to connect to the Hotspot. This is usually located under settings.
- 5) Find your Hotspot's name and enter your password to connect to the Internet.
- 6) To Turn off unit hold down the power button. Unit will say "GOODBYE" and shut down.

CHARGING THE HOTSPOT:

- 1) Insert the micro-usb charging port into the right side of the Hotspot.
- 2) Plug the charging adapter into a standard AC power outlet.
- 3) Power button will glow green when fully charged.
- 4) **DO NOT OVER CHARGE BATTERY.** Unplug unit and use battery (8-10 hours of use). Battery takes several hours to fully charge.

Troubleshooting

Issue: Unable to connect via Wi-Fi

Solution 1: Check whether the mobile broadband device is properly connected to the computer or other external device. If not, make sure you have the right Wi-Fi name selected and the Wi-Fi password is entered correctly.

Issue: Internet connection fails.

Solution 1: Make sure that you are within the service area.

Solution 2: If signal reception is poor, move to where signal reception is good and then reconnect.

Solution 3: The access point might be busy depending on the time of day. Wait a little and then reconnect.

Issue: Transmission fails quickly.

Solution 1: Make sure that the mobile broadband device is properly connected to the PC or other device via Wi-Fi.

Solution 2: Signal reception might be poor. Check transmission where signal reception is good.

Solution 3: Restart the mobile broadband device.

Solution 4: Check the Hotspot battery level. If battery level is low, charge with AC charger.

Issue: Transmissions are slow.

Solution 1: Signal reception might be poor. Check transmission where signal reception is good.

Solution 2: Connection might be poor. Try again after a while.

Avoid extremely high/low temperatures, high humidity, direct sunlight, dusty areas, etc.

DO NOT USE : Near medical equipment, near life support equipment, or any equipment that may be susceptible to any form of radio interference